



## Part A National strategy

Q1 Has your national government a specific current target (or plan) to improve the accessibility of public sector websites (including funding projects to meet the target(s))?

Yes/No

**If yes:**

1a Please describe below that target (or plan), indicating the scope of coverage and timescale (and attach further information if necessary as a separate document)

(i) Scope

Response:

(ii) Timescale

Response:

1b Please describe the progress in implementing that target (or plan) since January 2004? (only the main points, please)

Response:

Q2 Please describe how the work concerning web accessibility is organised in the country and refer to any codes of practice and guidelines (5 to 10 lines).

Response:

Q3 Which Ministry is responsible for e-accessibility?

Response:

## Part B Legal framework

Q4 Is there legislation or regulation that relates to, or has an impact on, web accessibility?

Yes/No

**If yes:**

4a Please list in the table below all laws and regulations which relate to the issue of web accessibility in your country.

Coverage ? Human Rights, General accessibility, ICT, Web (please indicate if it makes reference to W3C WAI and to which priority level)	Name of the law ? (please describe in an 'appendix' the main points of the law in about 5 to 10 lines)	Online version available ? (please provide the URL, whatever language it is)	Year when law first in force ?	Originator of the law ? (please also indicate its level: (national / federal)	Scale of application? Level of administration sites concerned (national / federal)

Q5 Is there any body responsible for the specific issue of web accessibility?  
(Please answer as accurately as possible)

Extent of responsibility	Scale of responsibility (eg, national / federal and if includes Private Sector)	Name of organisation or body
Legal		
Implementation		
Monitoring		

Q6 Are there any sanctions in place for websites that do not achieve a specified standard of accessibility?

Yes/No

**If yes:**

6a Please give brief details, including how these sanctions have been applied.

Response:

## Part C Monitoring arrangements

Q7 Is there a list of governmental or public websites that are monitored in your country?

Yes / No

**If yes:**

7a How is the list compiled and maintained?

Response:

7b Please describe below the scale of the monitoring (from existing inventory or estimated).

Level of sites monitored	Number of sites	Number of pages monitored per site	Percentage of sites grouped in portals	Monitoring methodology, eg, automated, manual, both, disabled person user testing, etc
Public sector				
Private sector				

Q8 Have other studies / projects been organised in your country to check accessibility of public websites?

Yes / No

**If yes:**

8a Please give brief details.

Response:

Q9 What is your estimate of the current distribution of accessibility grade (based on W3C WAI WCAG1.0 conformance) of the websites in your country (expressed as percentage)?

Level	Nearly 'A'	'A'	'AA'
Public Sector			
Private Sector			

Q10 How do you handle citizen complaints concerning inaccessible public sector websites?

Response:

Q11 Are you aware of any court cases regarding e-accessibility in your country?

Yes/No

**If yes:**

11a Please specify the number (if more than five, just state 'more than five').

Response:

11b How were these court cases resolved?

Response:

Q12 Please list those organisations with the greatest influence on web accessibility in your country, eg non-governmental organisations, charities, research institutes and private companies.

Response:

## Part D Awareness, training and tools

Q13 Please tell us of any web accessibility training initiatives in the public sector in your country.

Response:

Q14 Are the WAI Web Content Accessibility Guidelines available in the national language(s) of your country?

Yes/No

## Part E Additional issues

Q15 Does your country have any certification system / quality mark for accessible websites (as opposed to a simple monitoring system)?

Yes/No

**If yes:**

15a Who issues this?

Response:

15b What standard of accessibility does it certify?

Response:

Q16 If you have any additional comments regarding the e-accessibility of government websites in your country, please give them here.

Comments:

Q17 What do you see as the single most important thing to do next to encourage web accessibility in your country?

Response:

Thank you for completing this questionnaire. We very much appreciate your time and your contribution.